

# Staff Satisfaction Survey



Please tell us how you feel about your job. We value your opinion, and your responses will help us make improvements. This survey is anonymous. Thank you for your time.

Mark how much you agree or disagree with the following statements:	Strongly Disagree	Disagree	Agree	Strongly Agree
The management of this organization is supportive of me.				
I receive the right amount of support and guidance from my direct supervisor.				
I am provided with all trainings necessary for me to perform my job.				
I have learned many new job skills in this position.				
I feel encouraged by my supervisor to offer suggestions and improvements.				
The management makes changes based on my suggestions and feedback.				
I am appropriately recognized when I perform well at my regular work duties.				
The organization rules make it easy for me to do a good job.				
I am satisfied with my chances for promotion.				
I have adequate opportunities to develop my professional skills.				
I have an accurate written job description.				
The amount of work I am expected to finish each week is reasonable.				
My work assignments are always clearly explained to me.				
My work is evaluated based on a fair system of performance standards.				
My department provides all the equipment, supplies, and resources necessary for me to perform my duties.				

Mark how much you agree or disagree with the following statements:	Strongly Disagree	Disagree	Agree	Strongly Agree
The buildings, grounds, and layout of this facility are adequate for me to perform my duties.				
My coworkers and I work well together.				
I feel I can easily communicate with members from all levels of this organization.				
Mark your response to the following statement:	Definitely No	Probably No	Probably Yes	Definitely Yes
I would recommend this health facility to other workers as a good place to work.				

How would you rate this health facility as a place to work on a scale of 1 (the worst) to 10 (the best)?

1      2      3      4      5      6      7      8      9      10

I feel most appreciated at work when....

The thing I like most about my job is...

If I could change one thing about my job, it would be...

This tool includes the *Satisfaction of Employees in Health Care* instrument, printed with permission of the authors.

Alpern, R., Canavan, M.E., Thompson, J.T., McNatt, Z., Tatek, D., et al. (2013). *Development of a Brief Instrument for Assessing Healthcare Employee Satisfaction in a Low-Income Setting*. PLOS ONE 8(11): e79053. <https://doi.org/10.1371/journal.pone.0079053>

Chang, E., Cohen, J., Koethe, B., Smith, K., Bir, A. (2017, April 1). *Measuring job satisfaction among healthcare staff in the United States: a confirmatory factor analysis of the Satisfaction of Employees in Health Care (SEHC) survey*. International Journal for Quality in Health Care. 29(2):262-268. doi: 10.1093/intqhc/mzx012. PMID: 28339641.

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