

**AGENCY SELF-ASSESSMENT:**

# Focus on Quality Improvement



| To what extent does your agency focus on quality improvement?   | Reflect on your agency's practices and provide at least two examples in each row. | What changes or improvements could your agency make to achieve a greater focus on quality improvement? |
|---|---|--|
| Agency has processes in place to successfully manage change.  |   |  |
| Agency has demonstrated commitment to structured quality improvement process                          |   |  |
| Agency has sufficient data to provide evidence of quality care.                                       |   |  |
| Data are shared regularly with staff, and with the network and potential partners as needed           |   |  |
| Agency has clear and known performance measures or standards to compare care across providers.        |   |  |
| Mechanisms are in place to disseminate improvement ideas and strategies across the agency.            |   |  |
| Agency has adequate processes to effectively improve clinical outcomes.                               |   |  |
| Mechanisms are in place to regularly assess and improve staff satisfaction.                           |   |  |
| Agency has strategies and systems in place to improve efficiency.                                     |   |  |
| Agency has a demonstrated commitment to streamlining systems, eliminated waste, and controlling cost. |   |  |
| Agency has an effective plan in place to sustain improvements   |   |  |
| Agency is well positioned to be sustainable in the next 5-10 years.                                   |   |  |