

Achieving the Triple Aim: Better Care, Better Health and Lower Cost A Guide for Family Planning Agencies

JSI Research and Training Institute, Inc.

Better Care Better Health Lower Cost Reporting on clinical Reporting on patient Using annual cost **Monitoring financial Enrolling populations** Seamlessly **Evaluating and** performance to make experience for quality outcomes in need of analysis to integrating Title X adjusting targeted needed strategic for marketing to marketing to patients, reproductive health services with outreach activities in optimize charges partners, and other improvements for patients, partners, and identify services and comprehensive response to changes key stakeholders and other key financial sustainability potential areas educating current primary care in the community stakeholders for improving clients about how to and health care use their health cost effectiveness market insurance **Have formal referral** Conducting **Conducting cost** Providing **Billing and Using clinical Using patient** outreach/marketing agreement/s and analysis annually enrollment services collecting revenue quality outcomes experience survey implement care campaigns to for all payers from for quality results for quality coordination with increase demand (including Qualified diverse payers improvement improvement local primary care **Health Plans**) using optimal provider/s codes Billing and **Monitoring patient** Monitoring clinical Developing an **Conducting cost Have informal** Providing collecting revenue experience through quality outcomes outreach campaign referral analysis enrollment services from Medicaid, agreement/s with based on market for Medicaid only infrequently surveys commercial local primary care research regarding insurance, and need versus demand provider/s managed care plans Not monitoring Not **Never conducted** Not providing Do not have referral Not monitoring Conducting outreach billing/revenue clinical quality cost analysis agreement/s with activities without a enrollment services patient experience (or referring local primary care comprehensive (not conducting comes primarily from federal and provider/s assessment of need elsewhere for surveys) state grant funds and demand, or not enrollment services) (public funding) doing any outreach Outreach Revenue **Patient** Clinical Cost Enrollment **Primary** Management Experience Quality Analysis Care Sustainability Indicators

Supporting patient engagement through a patient portal and tracking clinical measures

to support quality improvement

Exchanging information through an EHR with other community providers and using predictive analytics to track, assess, and anticipate patient needs

Supporting fiscal performance improvement and participating in pay for value through robust reporting capacity